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### SWAT Team Deliver Results for Warehouse and Logistics Operations

*The Kite Packaging Group specialises in offering single source supply and prides itself on its knowledge and design innovation especially in the corrugated box sector. Kite supplies packaging and provides packaging solutions to its customers mainly in industry throughout the UK through 4 main specialist divisions operating out of 6 sites across the UK.*

### Inventory Optimisation Policy Development

*Many companies have identified the need to reduce stock holdings, but do not know how to develop, implement and*

## Lean Logistics for Diet Chef

Due to the continued significant growth of Diet Chef Ltd (the largest UK based diet home delivery company with over 25,000 customers across the UK and Northern Ireland) the company identified the need to redesign their warehouse and order picking operations to cope with the high volume throughputs and requirement to pick to short order lead times.



The key focus was on developing a leaner picking operation through reducing order pick times, picker travel distances and increasing throughput capabilities without increasing man hours unnecessarily; whilst ensuring customer service commitments continue to be met.

*“Our Specialist team worked closely with Diet Chef management and staff to fully understand all aspects of the business that impacted on, and were affected by, the warehouse and logistics functions”* says Gideon Hillman FCILT, Managing Director of Gideon Hillman Consulting.

The consultant team successfully delivered the optimised design for the replenishment warehouse and picking / packing facilities including the most efficient product range layout and SKU pick face locations. The final scale CAD drawings showed rack and equipment layouts and clearly defined work areas.

A set of Standard Operating Procedures (SOP's) were provided for all aspects of the operation; including the adjacent bulk storage warehouse, as well as break down and replenishment, picking & packing operations and an optimised Operational Resource plan to ensure the cost per item picked is minimised once the new facility layout design is implemented.

*maintain a suitable inventory policy to minimise stock whilst maintaining service commitments.*

*Using historical and forecast data, the Warehouse and Inventory Management.....*

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*"The consultants from Gideon Hillman Consulting ensured that the project was delivered on time and met all of our objectives; working with them was a great experience" said Brian Gray, Operations Director of Diet Chef Ltd.*

## ***New appointment to Executive Board***



Having rejoined Supply Chain and Logistics specialists Gideon Hillman Consulting Ltd as an Associate Director in May 2010, Supply Chain professional and S&OP specialist Paul Trudgian MILT will be joining the executive board as Supply Chain Project Director from

October 1st 2010.

Paul has held several senior European roles within the mining, manufacturing and third party logistics industries. He is an experienced programme leader, with a proven ability to manage and drive change which has delivered significant reductions in capital investment and inventory costs, whilst also supporting major initiatives in portfolio rationalisation.

He has a high level of expertise in the analysis, design and implementation of large-scale logistics operations as well as Supply Chain process integration, with a focus on strategic design, network optimisation and planning processes. His experience also includes the successful design and implementation of Sales & Operations Planning (S&OP) across multiple sales territories and manufacturing sites.

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